Kean Smullen

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EDUCATION

Siena College, Loudonville, New York B.S., Computer Science and Math. May 2015 3.71 Computer Science, 3.46 Mathematics

COMPUTER/LANGUAGE SKILLS

Languages

• HTML • Objective-C Java Python XML CNC milling

Software/Programs

SQL Server management studio
Pyxis - Supply management tool
Digimax MMIS

SQL Queries

Actionscript 2 and 3

Ubuntu/Linux command line
PTS

Autodesk Inventor

Microsoft Office 2010

• ROS (Robot Operating System) • SmartStream

Microsoft Access

SART - System Account

Request Tool

• Eclipse - Java IDE

BMC - System Helpdesk Tool

RELATED EXPERIENCE

Business and Financial Systems IT Intern, Albany Medical Center, Albany, New York, 06/2014-09/2014

- User Account Management Set up new user accounts for various systems.
- System Administration Assisted with systems updates and upgrades.
- Technical Writing Developed System Support Documentation for systems administration, help desk and end users utilizing AMC's standard documentation templates.
- Second Level Support Provided systems support for applications. Worked with end users to resolve issues, answer questions and provide general support.
- Developed catalog of software, manuals, and files to assist with office relocation.
- Cross Database Analysis Analyzed two asset databases for separate site locations to compare and combine into a single database.
- Trained in HIPAA requirements.

Programmer, **Doctored Apps**, Albany, New York, 05/2013-12/2014

- Programmed and tested apps on both Android and IOS devices in Objective-C and Java.
- Provided assistance to head programmer with daily workload.
- Worked as part of think tank to collaborate on ideas to best achieve desired application results.
- Program and test apps on both Android and IOS devices
- Worked on development team responsible for the apps MappIt and Dumbstruck.
- Communicated with the graphic design team to program and test the user interface.

Circulation Desk Organizer, Siena's Library, Loudonville, New York, 02/13-Current

- Monitor loaned laptops made sure user credentials were not saved by the computer.
- Organize books using the Library of Congress Classification system assuring that they were in the proper location for easy access for students and faculty.
- Database Administration Keeping the library's database up to date by ensuring that older books not correctly in the database were updated and entered correctly. Using iii's Millennium as the ILS.

Desk Assistant, Siena's Liberal Art's Department, Loudonville, New York, 09/2011-12/2012

- Website Design Built a simple web page for a professor in HTML.
- Administered the meeting schedule.
- Coordinated through Email student assignments and departmental communications.
- Distributed and communicated department events by posting fliers and through Email.

ACTIVITIES/COMMUNITY SERVICE

Habitat for Humanity, Loudonville, New York, May 2011 Ronald McDonald House, Albany, New York, September 2010