

Sean Walsh

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EDUCATION

Bachelor of Science in Computer Science

Siena College, Loudonville, NY, Expected May 2018

WORK EXPERIENCE

IT Support Specialist Intern, LCS&Z LLP, Latham, NY, May 2016 – Present

- Reporting directly to the IT director I support approximately 100 internal employees across three offices by performing daily operational tasks including monitoring, inventory, and general troubleshooting as well as supporting the purchasing, configuring, testing and deployment of Windows desktop/server systems.
- Running and terminating networking cable while configuring new network hardware for LCS&Z and clients.
- In addition, LCS&Z has been providing IT support services and consulting to their accounting clients. I manage many of these client relationships, performing on site help with all their troubleshooting needs. These clients range in needs, with medical provider groups being the most complicated due to specialist security and HIPAA guidelines that must be met.

Content Manager, DAMA NY Capital Region, Albany, NY, June 2015 – June 2016

- Migration of Microsoft Office to Google Apps for Work in order to better suit business needs.
- Installation and deployment of the company's CRM system.
- Helped in designing/deploying landing page website (squarespace)
- Consults as needed.

LEADERSHIP/VOLUNTEER EXPERIENCES

Team Member, Relay for Life, May 2014 - Present

Lead Student Engineer & Team Member, TEAM 20 FIRST Robotics, 2012 – 2013

- 2013: I built the shooter system and assisted with hopper-transport system for the robot which was a finalist at the WPI Regional, Undefeated 1st seed and champion at the Connecticut Regional, as well as 10th seed and Quarter-finalist in the Archimedes division at World Championships landing the team a prestigious invitation to the Indiana Robotics Invitational.
- 2012: I assisted in building the shooter system for the robot winning the Northeast Utilities Regional, completing at Manchester Regional, and on the Archimedes Field at Championships.