

Joseph A Faresta
3 Theresa Lane
Rensselaer, New York 12144
518-729-4923 (home)
518-937-4350 (cell)
Jfar617@hotmail.com

Education: **Siena College**
Pursuing a Bachelor's Degree in Computer Science

Hudson Valley Community College
Associate's Degree in Computer Networking
Member of Phi Theta Kappa with 4.0 GPA

Columbia High School
East Greenbush, NY

Work History:

NYS Office for Information Technology Services
50 Wolf Road
Colonie, NY

IT Specialist 2
September 2015-Present

Main duties include: configuring routers, firewalls and switches necessary for new or relocating state offices, making routing or policy changes on core equipment to accommodate new services, working with vendors and customers to ensure changes are delivered as requested and updating network documentation to reflect the changes that are being made. Other duties include traveling to nearby locations to install equipment when necessary.

NYS Office for Information Technology Services
80 South Swan Street
Albany, NY

Student Intern/Student Assistant
January 2013 – September 2015

Main duties include assisting supervisor with proactive and reactive monitoring of thousands of remote sites that NYS ITS provides services for. This is done through the use network monitoring tools such as Zenoss, NetDisco, Infinistream, Observer, and various other tools. Other duties include: documenting important aspects of our network for internal use, contacting customers to better understand their situation when we have identified their site as being down or having issues, and creating lab scenarios to match the physical nature of a site so that it may be used to better understand a problem. Duties also include working with other departments such as the network operations center who deals with companies such as Verizon and Time Warner Cable to verify the integrity of circuits provided by them.

References Furnished Upon Request